

#### **User Manual**

# **GETTING STARTED?** EASY.



#### ZWY 61024SI

EN User Manual Washing Machine



# ⚠ SAFETY INFORMATION

Before the installation and use of the appliance, carefully read the supplied instructions. The manufacturer is not responsible for any injuries or damages that are the result of incorrect installation or usage. Always keep the instructions in a safe and accessible location for future reference.

# CHILDREN AND VULNERABLE PEOPLE SAFETY

- This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning the use of the appliance in a safe way and understand the hazards involved.
- Do not let children play with the appliance.
- Children aged 3 years and under must be kept away from this appliance when it is in operation at all times.
- Keep all packaging away from children and dispose of it appropriately.
- Keep detergents away from children.
- Keep children and pets away from the appliance when the door is open.
- Children shall not carry out cleaning and user maintenance of the appliance without supervision.

# **GENERAL SAFETY**

- Do not change the specification of this appliance.
- Do not exceed the maximum load of 6 kg (refer to the "Programme chart" chapter).
- The operating water pressure at the water entry point from the outlet connection must be between 0.5 bar (0.05 MPa) and 8 bar (0.8 MPa).
- The ventilation opening in the base (if applicable) must not be covered by a carpet, mat, or any floor covering.
- The appliance must be connected to the water mains using the new supplied hose sets, or other new hose sets supplied by the Authorised Service Centre.

- Old hose sets must not be reused.
- If the mains power supply cable is damaged, it must be replaced by the manufacturer, its Authorised Service Centre or similarly qualified persons to avoid an electrical hazard.
- Before any maintenance operation, deactivate the appliance and disconnect the mains plug from the socket.
- Do not use high pressure water sprays and/or steam to clean the appliance.
- Clean the appliance with a moist cloth. Use only neutral detergents. Do not use abrasive products, abrasive cleaning pads, solvents or metal objects.

# **SAFETY INSTRUCTIONS**

#### INSTALLATION

- Remove all the packaging and the transit bolts.
- Keep the transit bolts in a safe place. If the appliance is to be moved in future they must be reattached to lock the drum to prevent internal damage.
- Always take care when moving the appliance as it is heavy. Always use safety gloves and enclosed footwear.
- Do not install or use a damaged appliance.
- Follow the installation instruction supplied with the appliance.
- Do not install or use the appliance where the temperature can be less than 0°C or where it is exposed to the weather.
- The floor area where the appliance is to be installed must be flat, stable, heat resistant and clean.
- Make sure that there is air circulation between the appliance and the floor.
- Adjust the feet to have the necessary space between the appliance and the flooring.
- Do not install the appliance where the appliance lid cannot be fully opened.
- Do not put a container to collect possible water leakage under the appliance. Contact the Authorised Service Centre to ensure which accessories can be used.

#### **ELECTRICAL CONNECTION**

- The appliance must be earthed.
- Always use a correctly installed shockproof socket.
- Make sure that the parameters on the rating plate are compatible with the electrical ratings of the mains power supply.

- Do not use multi-plug adapters and extension cables.
- Make sure not to cause damage to the mains plug and to the mains cable. Should the mains cable need to be replaced, this must be carried out by our Authorised Service Centre.
- Connect the mains plug to the mains socket only at the end of the installation. Make sure that there is access to the mains plug after the installation.
- Do not touch the mains cable or the mains plug with wet hands.
- Do not pull the mains cable to disconnect the appliance. Always pull the mains plug.
- This appliance complies with the E.E.C. Directives.

#### WATER CONNECTION

- Do not cause damage to the water hoses.
- Before connection to new pipes, pipes not used for a long time, where repair work has been carried out or new devices fitted (water meters, etc.), let the water flow until it is clean and clear.
- Ensure that there are no visible water leaks during and after the first use of the appliance.

#### USE



**WARNING!** Risk of injury, electrical shock, fire, burns or damage to the appliance.

- This appliance is for household use only.
- Follow the safety instructions on the detergent packaging.

- Do not put flammable products or items that are wet with flammable products in, near or on the appliance.
- Make sure that all metal objects are removed from the laundry.
- Do not wash fabrics which are heavily soiled with oil, grease or other greasy substances. It can damage rubber parts of the washing machine. Prewash such fabrics by hand before loading them into the washing machine.

#### SERVICE

- To repair the appliance contact an Authorised Service Centre.
- Use original spare parts only.

# **PRODUCT DESCRIPTION**

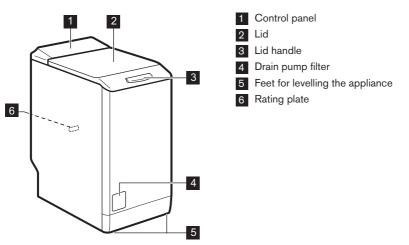
#### APPLIANCE OVERVIEW

#### DISPOSAL

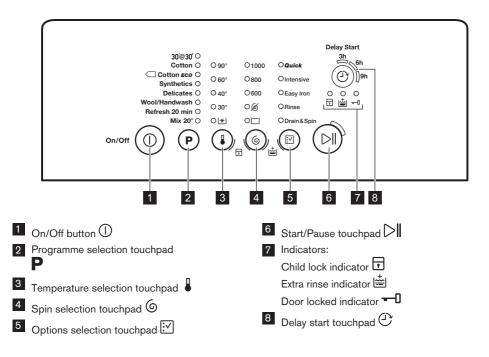


**WARNING!** Risk of injury or suffocation.

- Disconnect the appliance from the mains electrical and water supplies.
- Cut off the mains electrical cable close to the appliance and dispose of it.
- Remove the door catch to prevent children or pets from becoming trapped in the drum.
- Dispose of the appliance in accordance with local requirements for the disposal of Waste Electrical and Electronic Equipment (WEEE).



# **CONTROL PANEL DESCRIPTION**



### **PROGRAMME CHART**

Programme Temperature range	Maximum load Maximum spin speed	Programme description (Type of load and soil level)
30'@30° 30°C	1 kg 800 rpm	A short cycle for <b>synthetic and delicate items with</b> <b>light soil level</b> or for items to freshen up.
Cotton 90°C - Cold	6 kg 1000 rpm	White cotton and coloured cotton. Normal soil and light soil.
Cotton ECO <sup>1)</sup> 60°C - 40°C	6 kg 1000 rpm	White cotton and fast-coloured cotton. Normal soil. The energy consumption decreases and the time of the washing programme is extended.
Synthetics 60°C - Cold	2,5 kg 1000 rpm	Synthetic items or mixed fabric items. Normal soil.

Programme Temperature range	Maximum load Maximum spin speed	Programme description (Type of load and soil level)
Delicates 40°C - Cold	2,5 kg 1000 rpm	Delicate fabrics such as acrylics, viscose, polyester items. Normal soil.
Wool/Handwash 40°C - Cold	1 kg 1000 rpm	Machine washable wool, hand washable wool and delicate fabrics with «hand washing» care symbol. <sup>2)</sup>
Refresh 20 min 40°C - 30°C	1 kg 1000 rpm	A very short cycle for <b>cotton and synthetic items with</b> <b>light soil level</b> or worn only once.
Mix 20° 20°C	2,5 kg 1000 rpm	Special programme for cotton, synthetic and mixed fabrics with light soil. Set this programme to decrease the energy consumption. Make sure that the detergent is for low temperature in order to have good washing results <sup>3)</sup> .

1) Standard programmes for the Energy Label consumption values. According to regulation 1061/2010, these programmes are respectively the «Standard 60°C cotton programme» and the «Standard 40°C cotton programme». They are the most efficient programmes in terms of combined energy and water consumption for washing normally soiled cotton laundry.



The water temperature of the washing phase may differ from the temperature declared for the selected programme.

2) During this cycle the drum rotates slowly to ensure a gentle wash. It can seem that the drum doesn't rotate or doesn't rotate properly, but this is normal for this programme.3) No temperature indicator is on .

#### Programme options compatibility

Programme	6	Ø		Quick <sup>1)</sup>	Intensive	Easy Iron	Rinse	Drain & Spin	Ċ	the second se
30'@30°	•	•					-	-	•	
Cotton		•	•	•	•	•	•	-	•	•
Cotton ECO		•	•	•			•	-	•	•
Synthetics		-	-	-	-	-		-	-	•
Delicates		-	•		-			-	•	•
Wool/Hand- wash	•	•	-				•	•	•	
Refresh 20 min		•						•	•	

Programme	6	Ø	Quick <sup>1)</sup>	Intensive	Easy Iron	Rinse	Drain & Spin	Ð	÷
Mix 20°	•			-		-	-		

**1)** When you set this option, we recommend that you decrease the quantity of the laundry. It is possible to keep the full load but the washing results can be unsatisfactory. Recommended load: cotton: 3 kg, synthetics and delicates: 1,5 kg.

# **CONSUMPTION VALUES**

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The data in this table are approximate. Different variables can affect the data: the quantity and type of laundry, the water and ambient temperature.

Programmes	Load (kg)	Energy con- sumption (kWh)	Water con- sumption (li- tre)	Approximate programme duration (mi- nutes)	Remaining moisture (%) <sup>1)</sup>
Cotton 60°C	6	1,10	56	180	60
Cotton 40°C	6	0,65	54	150	60
Synthetics 40°C	2,5	0,45	46	105	37
Delicates 40°C	2,5	0,55	46	90	37
Wool/Handwash 30°C <sup>2)</sup>	1	0,35	50	65	32

#### Standard cotton programmes

Standard 60°C cot- ton	6	0,80	47	246	60
Standard 60°C cot- ton	3	0,54	38	174	60
Standard 40°C cot- ton	3	0,49	39	175	60

1) At the end of spin phase.

2) Not available for some models.

Off	Mode	(W)
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#### Left On Mode (W)

0.48

0.48

The information given in the chart above is compliant with the EU Commission regulation 1015/2010 implementing directive 2009/125/EC

### **OPTIONS**

#### TEMPERATURE

With this option you can change the default temperature.

Indicator B = cold water. The indicator of the set temperature comes on.

### SPIN 6

With this option you can change the default spin speed.

The indicator of the set speed comes on.

#### Additional spin options:

#### No Spin Ø

- Set this option to deactivate all spin phases. Only the drain phase is available.
- The related indicator comes on.
- Set this option for very delicate fabrics.
- The rinses phase uses more water for some washing programmes.

#### Rinse Hold

- Set this option to prevent the laundry creases.
- The related indicator comes on.
- There is a water in the drum when the programme is completed.
- The drum turns regularly to prevent the laundry creases.
- The lid stays locked. You must drain the water to unlock the lid.



To drain the water refer to 'At the end of the programme'.

#### QUICK

With this option you can decrease the programme duration.

Use this option for items with light soil or items to refresh.

The related indicator comes on.

#### INTENSIVE

With this option you can wash very soiled laundry. The washing cycle lasts longer with this option. The related indicator comes on.

#### EASY IRON

The appliance carefully washes and spins the laundry to prevent the creases.

The appliance decreases the spin speed, uses more water and adapts the programme duration to the type of laundry.

The related indicator comes on.

#### RINSE

With this option you can perform only a last rinse of a selected washing programme.

If you set also the Extra Rinse function (🖆) the appliance adds two or more rinses. The related indicator comes on.

#### **DRAIN & SPIN**

With this option you can perform the spin and drain cycle.

The spin phase is suitable to the washing programme you set.



If you set also the No Spin Øoption, the appliance only drains.

#### DELAY START

With this option you can delay the start of a programme by 9, 6 or 3 hours. The indicator of the set value is on.

#### PERMANENT EXTRA RINSE 📥

With this option you can permanently have an extra rinse when you set a new programme.

#### 

With this option you can prevent that the children play with the control panel.

To activate/deactivate this option, touch the buttons and at the same time until the indicator comes on/goes off.

Activate this option after you touch the button  $\square$ : the buttons are locked (except for the button  $\square$ ).

# **BEFORE FIRST USE**

- **1.** Put a small quantity of detergent in the compartment for washing phase.
- 2. Set and start a programme for cotton at the highest temperature without laundry.

### DAILY USE



**WARNING!** Refer to Safety chapters.

#### LOADING THE LAUNDRY

- 1. Open the appliance lid.
- 2. Push the button A.

The drum opens automatically.

- 3. Put the laundry in the drum, one item at a time.
- **4.** Shake the items before you put them in the appliance.

Make sure not to put too much laundry in the drum.

5. Close the drum and the lid.



This option stays active even when you switch off the appliance.

#### ACOUSTIC SIGNALS

The acoustic signals operate when:

- The programme is completed.
- The appliance has a malfunction.

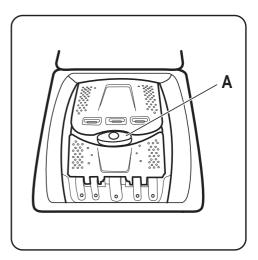
To deactivate/activate the acoustic signals,

touch the buttons  $\mathbf{P}$  and  $\mathbf{I}$  at the same time for 4 seconds.



If you deactivate the acoustic signals, they continue operate when the appliance has a malfunction.

This removes all possible dirt from the drum and the tub.





**CAUTION!** Before you close the lid of your appliance, make sure that you close the drum correctly.

#### USING DETERGENT AND ADDITIVES

- 1. Measure out the detergent and the fabric conditioner.
- 2. Put the detergent and the fabric conditioner into the compartments.



#### DETERGENT COMPARTMENTS



Detergent compartment for washing phase.

Compartment for liquid additives (fabric conditioner, starch).

CAUTION! Do not exceed the MAX level.

#### **ACTIVATING THE APPLIANCE**

Press and hold for a couple of seconds the On/Off button to activate or deactivate the appliance. A tune sounds when the appliance is activated.

#### SETTING A PROGRAMME

- 1. Touch the programme button **P** and set the programme:
  - The indicator of the button I flashes slowly.
- If necessary, change the temperature and the spin speed or add available options. When you activate an option, the indicator of the set option comes on.



If you set something incorrect, the indicator of the button  $\square$  flashes red three times.

# STARTING A PROGRAMME WITHOUT THE DELAY START

Touch the button D.

- The indicator of the button I stops to flash and stays on.
- The programme starts, the lid locks, the indicator -0

is on.



The drain pump can operate for a short time at the beginning of the washing cycle.

# STARTING A PROGRAMME WITH THE DELAY START

The start of the programme can be delayed by 9, 6 or 3 hours.

1. Touch the button Delay Start to choose the delay you want to set.

The indicator of the selected delay is on.

- 2. Touch the button DI:
  - The appliance starts the countdown.
  - When the countdown is completed, the programme starts automatically.

 $(\mathbf{i})$ 

You can cancel or change the set of the delay start before you touch the button ▷II. After touching the button ▷II you can only cancel the delay.

To cancel the delay start:

- 1. Touch the button DI to set the appliance to pause.
- **2.** Touch the button Delay Start until the indicator of the set delay goes off.

Touch the button **again** to start the programme immediately.

# INTERRUPTING A PROGRAMME AND CHANGING THE OPTIONS

You can change only some options before they operate.

1. Touch D.

The indicator of this button flashes.

- 2. Change the options.
- 3. Touch Dagain.

The programme continues.

#### **CANCELLING A PROGRAMME**

- 1. Press the button On/Off for some seconds to cancel the programme and to deactivate the appliance.
- 2. Press the same button again to activate the appliance. Now, you can set a new washing programme.



Before starting the new programme the appliance could drain the water. In this case, make sure that the detergent is still in the detergent compartment, if not fill the detergent again.

#### **OPENING THE LID**

While a programme or the delay start operates, the appliance lid is locked. The indicator -0 is on.



**CAUTION!** If the temperature and level of the water in the drum are too high, you cannot open the lid.

# To open the lid during the first minutes of the cycle or when the delay start operates:

- **1.** Touch the button  $\bigcirc$  to pause the appliance.
- Wait a couple of minutes until the indicator
   \_\_\_\_\_\_ goes off.<sup>1)</sup>
- 3. You can open the lid.
- 4. Close the lid and touch the button again. The programme (or the delay start) continues.

#### AT THE END OF THE PROGRAMME

- The appliance stops automatically.
- The acoustic signal operates (if it is activated).
- The indicator of the button DI goes off.
- You can open the lid.

# **HINTS AND TIPS**

#### THE LAUNDRY LOAD

- Divide the laundry in: white, coloured, synthetics, delicates and wool.
- Obey the washing instructions that are on the laundry care labels.
- Do not wash white and coloured items together.
- Some coloured items can discolour with the first wash. We recommend that you wash them separately for the first times.
- Button up pillowcases, close zippers, hooks and poppers. Tie up belts.
- Empty the pockets and unfold the items.

- Remove the laundry from the appliance. Make sure that the drum is empty.
- Press the button On/Off<sup>(U)</sup> for some seconds to deactivate the appliance.
- Close the water tap.
- Keep the lid ajar, to prevent the mildew and odours.

# The washing programme is completed, but there is water in the drum:

- The drum turns regularly to prevent the creases in the laundry.
- The indicator flashes to remind you to drain the water.
- The lid lock indicator -0 is on. The indicator of button I flashes. The lid stays locked.
- You must drain the water to open the lid.

#### Draining the water:

- 1. To drain the water.
  - Touch the button I . The appliance drains the water and spins with the maximum spin speed for selected washing programme.
  - Alternatively, touch the button (5) to change the spin speed and then touch the button

**I**. The appliance drains the water and spins. If you set  $\mathscr{O}$ , the appliance only drains.

- 2. Press the button On/Off for some seconds to deactivate the appliance.
  - the appliance drains and spins automatically after approximately 18 hours (except for Wool programme).
- Turn multilayered fabrics, wool and items with painted illustrations inside out.
- Remove hard stains with a special detergent.
- Wash and pre-treat heavy soil stains before putting items in drum
- Be careful with the curtains. Remove the hooks and put the curtains in a washing bag or pillowcase.
- Do not wash laundry without hems or with cuts. Use a washing bag to wash small and/or delicate items (e.g. underwired bras, belts, tights, etc.).

 A very small load can cause balance problems with the spin phase. If this occurs, adjust manually the items in the tub and start the spin phase again.

#### STUBBORN STAINS

For some stains, water and detergent is not sufficient.

We recommend that you pre-treat these stains before you put the items in the appliance.

Special stain removers are available. Use the special stain remover that is applicable to the type of stain and fabric.

#### **DETERGENTS AND ADDITIVES**

- Only use detergents and additives specially made for washing machines:
  - powder detergents for all types of fabric,
  - powder detergents for delicate fabrics (40 °C max) and woollens,
  - liquid detergents, preferably for low temperature wash programmes (60 °C max) for all types of fabric, or special for woollens only.
- Do not mix different types of detergents.
- To help the environment, do not use more than the correct quantity of detergent.
- Obey the instructions that you find on the on packaging of these products.

# **CARE AND CLEANING**



WARNING! Refer to Safety chapters.

#### **EXTERNAL CLEANING**

Clean the appliance with soap and warm water only. Fully dry all the surfaces.



**CAUTION!** Do not use alcohol, solvents or chemical products.

#### DESCALING

If the water hardness in your area is high or moderate, we recommend that you use a water descaling product for washing machines. Regularly examine the drum to prevent limescale and rust particles.

- Use the correct products for the type and colour of the fabric, the programme temperature and the level of soil.
- If your appliance does not have the detergent dispenser with the flap device, add the liquid detergents with a dosing ball (supplied by the detergent's manufacturer).

#### ECOLOGICAL HINTS

- Always start a washing programme with the maximum load of laundry allowed.
- If necessary, use a stain remover when you set a programme with a low temperature.
- To use the correct quantity of detergent, check the water hardness of your domestic system. Refer to "Water hardness".

#### WATER HARDNESS

If the water hardness in your area is high or moderate, we recommend that you use a water softener for washing machines. In areas where the water hardness is soft it is not necessary to use a water softener.

To know the water hardness in your area, contact your local water authority.

Use the correct quantity of the water softener. Obey the instructions that you find on the packaging of the product.

To remove rust particles use only special products for washing machines. Do this separately from the laundry wash.



Always obey the instructions that you find on the packaging of the product.

#### MAINTENANCE WASH

With the low temperature programmes it is possible that some detergent stays in the drum. Perform a maintenance wash regularly. To do this:

- Remove all laundry from the drum.
- Select the cotton programme with the highest temperature with a small quantity of detergent.

#### **CLEANING THE DETERGENT DISPENSER**



CLEANING THE INLET HOSE AND THE VALVE FILTER









#### **CLEANING THE DRAIN FILTER**



Do not clean the drain filter if the water in the appliance is hot.











#### FROST PRECAUTIONS

If the appliance is installed in an area where the temperature can be less than 0 °C, remove the remaining water from the inlet hose and the drain pump.



Do this procedure also when you want to do the emergency drain.

**1.** Close the water tap and disconnect the water inlet hose.

- 2. Disconnect the drain hose from a sink or spigot.
- **3.** Put the ends of the drain and inlet hose in a container. Let the water flow out of the hoses.
- **4.** Set the Drain programme and let it operate until the end of the cycle.
- **5.** Turn the programme knob to Stop to disconnect the appliance from the power supply.

# TROUBLESHOOTING



**WARNING!** Refer to Safety chapters.

#### INTRODUCTION

The start of the appliance does not occur or it stops during operation.

First try to find a solution to the problem (refer to the table). If not, contact the Authorised Service Centre.

#### **POSSIBLE FAILURES**

6. Disconnect the appliance.



**WARNING!** Make sure that the temperature is more than 0°C before you use the appliance again. The manufacturer is not responsible for damages caused by low temperatures.

The **red** indicator of button  $\square$  flashes.



**WARNING!** Deactivate the appliance before you do the checks.

Problem	Possible solution
The programme does not start.	<ul> <li>Make sure that the mains plug is connected to the mains socket.</li> <li>Make sure that the appliance lid and drum doors are closed properly.</li> <li>Make sure that there is not a damaged fuse in the fuse box.</li> <li>Make sure that the Start/Pause has been pressed.</li> <li>If the delay start is set, cancel the setting or wait for the end of countdown.</li> <li>Deactivate the Child Lock function if it is on (if available).</li> </ul>
The appliance does not fill with water properly.	<ul> <li>Make sure that the water tap is open.</li> <li>Make sure that the pressure of the water supply is not too low. For this information, contact your local water authority.</li> <li>Make sure that the water tap is not clogged.</li> <li>Make sure that the filter of the inlet hose and the filter of the valve are not clogged. Refer to "Care and cleaning".</li> <li>Make sure that the inlet hose has no kinks or bends.</li> <li>Make sure that the connection of the water inlet hose is correct.</li> </ul>

Problem	Possible solution
The appliance does not drain the water.	<ul> <li>Make sure that the sink spigot is not clogged.</li> <li>Make sure that the drain hose has no kinks or bends.</li> <li>Make sure that the drain filter is not clogged. Clean the filter, if necessary. Refer to 'Care and cleaning'.</li> <li>Make sure that the drain hose is in the correct position. The hose may be too low.</li> <li>Set the drain programme if you set a programme without drain phase.</li> <li>Set the drain programme if you set an option which ends with water in the tub.</li> </ul>
The spin phase does not operate or the washing cy- cle lasts longer than usual- ly.	<ul> <li>Set the spin programme.</li> <li>Adjust manually the items in the tub and start the spin phase again. This problem may be caused by balance problems.</li> </ul>
There is water on the floor.	<ul> <li>Make sure that the couplings of the water hoses are tight and there is not water leakages.</li> <li>Make sure that the drain hose have no damages.</li> <li>Make sure you use the correct detergent and the correct quantity of it.</li> </ul>
You cannot open the appli- ance lid.	<ul> <li>Make sure that the washing programme is finished.</li> <li>Set the drain or the spin programme if there is water in the drum.</li> </ul>
The appliance makes an unusual noise.	<ul> <li>Make sure the levelling of the appliance is correct. Refer to 'Installation'.</li> <li>Make sure that the packaging and/or the transit bolts are removed. Refer to 'Installation'.</li> <li>Add more laundry in the drum. The load may be too small.</li> </ul>
The washing results are not satisfactory.	<ul> <li>Increase the detergent quantity or use a different detergent.</li> <li>Use special products to remove the stubborn stains before you wash the laundry.</li> <li>Make sure that you set the correct temperature.</li> <li>Decrease the laundry load.</li> </ul>
You cannot set an option.	<ul> <li>Make sure that you press only the wanted button(s).</li> </ul>

After the check, activate the appliance. The programme continues from the point of interruption. If the problem occurs again, contact the Authorised Service Centre.

and activate the appliance. If the problem continues, contact the Authorised Service Centre.

If the appliance shows other alarm codes (the

indicator of button

### **TECHNICAL DATA**

Dimension Width/ Height/ Depth/ To- tal depth 400 mm/ 890 mm/ 600 mm/	nm/ 600 mm
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Electrical connection	Voltage Overall power Fuse Frequency	220-230 V 2200 W 10 A 50 Hz
	ingress of solid particles and otective cover, except where has no protection against	IPX4
Water supply pressure	Minimum Maximum	0,5 bar (0,05 MPa) 8 bar (0,8 MPa)
Water supply 1)		Cold water
Maximum Load	Cotton	6 kg
Energy Efficiency Class		A++
Spin Speed	Maximum	1000 rpm

1) Connect the water inlet hose to a water tap with a 3/4" thread.

# **ENVIRONMENTAL CONCERNS**

Recycle the materials with the symbol O. Put the packaging in applicable containers to recycle it. Help protect the environment and human health and to recycle waste of electrical and electronic appliances. Do not dispose appliances marked with

the symbol with the household waste. Return the product to your local recycling facility or contact your municipal office.

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